

## MEETING MINUTES

<b>Project Name:</b> IPRS	<b>Doc. Version No:</b> 1.0	<b>Status:</b> Final
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**Meeting Name:** IPRS Core Team Meeting  
**Facilitator:** Thelma Hayter, DMH  
**Scribe:** Sara Parks  
**Date:** 2/8/06  
**Time:** 10 - 11 a.m.  
**Location:** Hargrove, Conference Room D

**IPRS Core Team Attendees:**

x Sharlene Bryant  
 x Cathy Bennett  
 x Cheryl McQueen  
 x Shannon Johnson  
 Gary Imes  
 x Joyce Sims  
 Jackie Kidder  
 x Rick Debell  
 x Thelma Hayter  
 X Eric Johnson

**Others:**

x Linda Smith  
 X Jamie Herubin  
 x Sandy Flores  
 X Sara Parks  
 X Tim Sullivan  
 X Paul Carr  
 Marjorie Morris

**Attendees:**

Alamance-Caswell	x Onslow
x Albemarle	x OPC
x Catawba	x Pathways
x Centerpoint	x Pitt
Crossroads	x Roanoke-Chowan
X Cumberland	x Rockingham
x Durham	x Sand hills Center
x Eastpointe	x SE Center
x Edgecombe-Nash	x SE Regional
x Five – County MHA	x Smoky Mountain
x Foothills	x Tideland
X Guilford	x Wake
X Johnston	x Western Highlands
x Mecklenburg	x Wilson-Greene
Neuse	
New River	

**Attendees:**

Item No.	Topics	Review checkwrite February 3 <sup>rd</sup> (cutoff)
1.	Division and EDS Review	<p><b>Upcoming checkwrites</b> (cut-off dates) – February 10, 17</p> <p><b>Update on SPA issues</b></p> <p><b>Tim Sullivan &amp; Shannon Johnson:</b> Update Medicaid issues</p> <p><b>BugCentral Status</b></p> <p><b>Key CSRs</b></p> <p><b>Operations Support:</b> File Maintenance, Security, and Help Desk</p> <p><b>Area Programs joining this week:</b></p>
2.	Area Programs	<p>Roll call</p> <p>Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.</p> <p>Review checkwrite February 3<sup>rd</sup> (cutoff)</p> <p>Upcoming checkwrite (cut-off-dates) February 10<sup>th</sup> &amp; 17<sup>th</sup></p> <p>SPA Examples distributed February 3<sup>rd</sup></p> <ul style="list-style-type: none"> <li>Email Subject: Endorsed Provider Claims Examples</li> </ul> <p>Final Rates/Fee Schedules on the DMA Site!</p> <ul style="list-style-type: none"> <li>Located at <a href="http://www.dhhs.state.nc.us/dma/fee/mhfee.htm">www.dhhs.state.nc.us/dma/fee/mhfee.htm</a></li> <li>See “Rates for Enhanced Medicaid State Plan MH/DD/SA Services for SFY 2006”</li> </ul> <p>New Service Definitions on DMG Public Web-Site under “What’s New!”</p> <ul style="list-style-type: none"> <li><a href="http://www.dhhs.state.nc.us/mhddsas/">http://www.dhhs.state.nc.us/mhddsas/</a></li> </ul> <p>IPRS Questions or Concerns</p> <p>DMA Direct Provider Enrollment Questions</p> <p>MMIS Updates - Tim Sullivan &amp; Shannon Johnson</p> <p>Medicaid Questions or Concerns</p> <p>Updates to Roll Call?</p> <p>Any other area program questions/comments?</p> <p>DMH and/or EDS concluding remarks.</p>

**Next Meeting: February 15, 2006**

**For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8 a.m.-4:30 p.m., excluding holidays.**

## ADMINISTRATION NOTES (10 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	<b>Review checkwrite February 3<sup>rd</sup> (cutoff)</b> – There were 225,000 claims submitted with 75,000 denials. A lot of the denials were duplicates. Foothills had 17,000, Eastpointe had 13,000. There is discussion on changing timely filing back.
2.	<b>Upcoming Checkwrites –February 10<sup>th</sup> &amp; 17<sup>th</sup></b>
3.	<b>Update on SPA issues</b> – We are still waiting on service array which has not been released to LME. Lisa, Bonnie, and Spencer are still in debate over H001 and H0031. Examples went out and there are two corrections. Page 1 window 2 last line should be H0035 for all ages and no modifier. Page 9 claims scenario 7 client 2 IPRS only client which should only route and deny in IPRS not Medicaid. Attended the audit meeting with DMA on Monday. Carol sent out a corrected memo. Tim said we may not get the finalized memo today. Anthony had a lot of comments. Pam Horrell is going to be working on NC Leads. Thelma has a meeting with Phil and Gary to go over what we've been doing with regards to enhanced services.
4.	<b>Tim Sullivan &amp; Shannon Johnson – Update on Medicaid Issues</b> – Shannon has answered all questions that were outstanding. Thelma and Cheryl were cc on the responses.
5.	<b>Bug Central Status:</b> Only 1 bug
6.	<b>Key CSRs:</b> Meeting to follow Core Team
7.	<b>Operations Support – File Maintenance, Security</b> – Jamie still needs feedback regarding the EOB email. Cheryl has reviewed it and is fine with the way it is. Thelma will respond back to Jamie's email. Hold off on age edits right now.

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)	
Item No.	Topics
1.	<b>Roll Call</b> (See page 1 for meeting AP participants) (Please mute phones or refrain from excess activity to help with communications.)
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which Area Program you are from when you ask a question or state a problem so that we can be sure we know who to follow up with on the issue.
3.	<p><b>Review checkwrite February 3<sup>rd</sup> (cutoff)</b> – There were a lot of denials. Please keep in mind that the State pays \$0.14 for every denied claim.</p> <p>Q: Donna (Onslow) – Can we look at denials prior to getting the paper RA?</p> <p>A: You receive 835 from Medicaid and I don't know if they have plans to make it available online.</p> <p>Q: Julia (Pitt) – Where can I find a description of denial code 8329?</p> <p>A: Report2Web IPDR5303 report list all EOB's in IPRS. You can also look at IPDR1508 which list EOB's for a particular checkwrite.</p>
4.	<b>Upcoming Checkwrites –February 10<sup>th</sup> &amp; 17<sup>th</sup></b>
5.	<p><b>Agenda items</b></p> <p>SPA Examples distributed February 3<sup>rd</sup></p> <ul style="list-style-type: none"> <li>Email Subject: Endorsed Provider Claims Examples</li> </ul> <p>Examples went out and there are two corrections. Page 1 window 2 last line should be H0035 for all ages and no modifier. Page 9 claims scenario 7 client 2 IPRS only client which should only route and deny in IPRS not Medicaid. Response from Area Programs is that no training session is</p>

<p>6.</p> <p>7.</p>	<p>needed at this time. Cheryl will update the document and resend.</p> <p>Q: Lou (Tideland) – If a provider is endorsed, not enrolled do we get paid the endorsed rate?</p> <p>A: You will get the rate that’s effective after 3/20.</p> <p>Q: Beth (Pathways) – If a provider is endorsed and enrolled, how does PA work?</p> <p>A: This question was asked last week and we were told that the Secretary will be making a decision on this. An official announcement will go out once the Secretary has made a decision.</p> <p>Final Rates/Fee Schedules on the DMA Site!</p> <ul style="list-style-type: none"> <li>• Located at <a href="http://www.dhhs.state.nc.us/dma/fee/mhfee.htm">www.dhhs.state.nc.us/dma/fee/mhfee.htm</a></li> <li>• See “Rates for Enhanced Medicaid State Plan MH/DD/SA Services for SFY 2006”</li> </ul> <p>Q: Gina (Catawba) – What about injection code?</p> <p>A: Carol is still sorting out rates. They will not require recoupment on \$5.00 difference.</p> <p>Q: Beth (Pathways) – Incident 2, I need to verify.</p> <p>A: Send to Q &amp; A.</p> <p>New Service Definitions on DMG Public Web-Site under “What’s New!”</p> <ul style="list-style-type: none"> <li>• <a href="http://www.dhhs.state.nc.us/mhddsas/">http://www.dhhs.state.nc.us/mhddsas/</a></li> </ul> <p><b>IPRS Questions or Concerns:</b></p> <p>Q: I sent a question to Q &amp; A regarding Family Planning Waiver and have not received a response. Did anyone see it?</p> <p>A: Thelma forwarded it to the policy people.</p> <p>Q: Any indication as to whether target pops for children are going away?</p> <p>A: Nothing has been discussed.</p> <p>Q: Lou (Tideland) – Can you clarify the \$3.00 co-pay?</p> <p>A: It does not apply to clients under age 21. If you bill with group number or physician number, the \$3.00 co-pay will be deducted for services. If you bill with LME provider number (34049#) the \$3.00 co-pay will not be deducted.</p> <p><b>DMA Direct Provider Enrollment Questions –</b></p> <p><b>MMIS Updates Tim Sullivan &amp; Shannon Johnson –</b></p> <p><b>Medicaid Questions or Concerns –</b></p> <p>Q: Gina (Catawba) – What are the rates on new testing codes?</p> <p>A: LPC = 66 (was 47), PLA = 66, PhD = 88</p> <p>Q: Donna (Onslow) – Has there been a decision on 3<sup>rd</sup> party non-covered services?</p> <p>A: No</p> <p>Q: Jody (Johnston) – For the March Basic Med Seminar it says to print out the billing guide. Will there be changes?</p> <p>A: Yes</p> <p><b>Updates to Roll Call; Other Questions?</b></p> <p>Add Cumberland to roll call for last week.</p> <p><b>DMH and/or EDS Concluding Remarks:</b></p>
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**Action Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
AI#.						

**Issue Items**

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
II1.						